
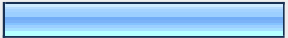
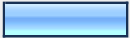
















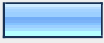
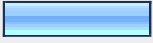





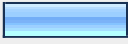
# 2008 CACEO Survey Questions

1. What is the size (in square miles) of your city/county?			Response Percent	Response Count
1-5			13.3%	27
<b>5-20</b>			<b>30.5%</b>	<b>62</b>
20-30			13.3%	27
30-40			6.9%	14
40-50			3.0%	6
50-60			8.4%	17
60-70			3.0%	6
70-80			1.5%	3
80-90			1.0%	2
90-100			3.0%	6
100-200			2.0%	4
200-300			1.0%	2
300-400			0.5%	1
400 +			12.8%	26
			<b><i>answered question</i></b>	<b>203</b>
			<b><i>skipped question</i></b>	<b>11</b>

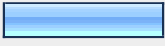








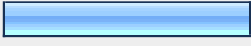
## 2. What is the population of your city/county?

		Response Percent	Response Count
Less than 1,000		0.0%	0
1,000 – 5,000		1.9%	4
5,000 – 10,000		4.3%	9
10,000 – 15,000		2.9%	6
15,000 - 25,000		3.8%	8
<b>25,000 – 50,000</b>		<b>14.9%</b>	<b>31</b>
50,000 – 60,000		5.8%	12
60,000 – 80,000		10.6%	22
80,000 – 100,000		10.1%	21
100,000 – 125,000		10.6%	22
125,000 – 150,000		6.3%	13
150,00 – 175,000		6.3%	13
175,000 – 200,000		4.3%	9
200,000 – 250,000		4.3%	9
250,000 – 300,000		4.8%	10
300,000 – 400,000		2.9%	6
400,000 – 500,000		1.9%	4
500,000 – 750,000		0.0%	0
750,000 – 1,000,000		1.0%	2
1,000,000 +		3.4%	7
		<b><i>answered question</i></b>	<b>208</b>
		<b><i>skipped question</i></b>	<b>6</b>

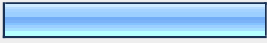
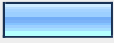




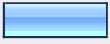






**3. What is the number of residents per code officer in your city/county?**

		Response Percent	Response Count
1,000 to 1		3.0%	6
5,000 to 1		4.5%	9
<b>10,000 to 1</b>		<b>17.8%</b>	<b>36</b>
15,000 to 1		10.4%	21
20,000 to 1		15.8%	32
25,000 to 1		16.3%	33
30,000 to 1		4.5%	9
35,000 to 1		6.4%	13
40,000 to 1		5.9%	12
45,000 to 1		2.0%	4
50,000 + to 1		13.4%	27
		<b><i>answered question</i></b>	<b>202</b>
		<b><i>skipped question</i></b>	<b>12</b>

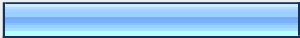
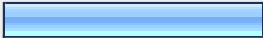
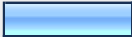


















4. What is the number of residents per clerical staff in your city/county?


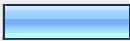
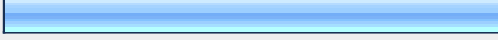
		Response Percent	Response Count
10,000 to 1		17.2%	32
20,000 to 1		7.5%	14
30,000 to 1		8.6%	16
40,000 to 1		8.1%	15
50,000 to 1		9.7%	18
60,000 to 1		8.1%	15
70,000 to 1		7.0%	13
80,000 to 1		6.5%	12
90,000 to 1		0.5%	1
<b>100,000 to 1</b>		<b>26.9%</b>	<b>50</b>
		<i>answered question</i>	<b>186</b>
		<i>skipped question</i>	<b>28</b>

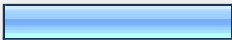
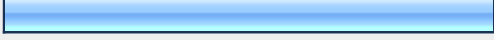
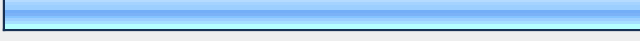
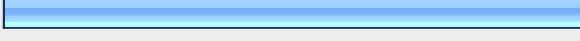
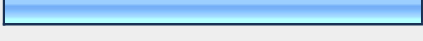
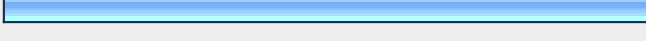
**5. What is the number of residents per supervisor in your city/county?**

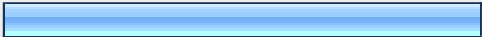
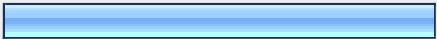
		Response Percent	Response Count
40,000 to 1		28.6%	52
50,000 to 1		11.5%	21
60,000 to 1		8.2%	15
70,000 to 1		6.6%	12
80,000 to 1		8.2%	15
90,000 to 1		2.7%	5
100,000 to 1		11.0%	20
125,000 to 1		7.7%	14
150,000 to 1		3.8%	7
175,000 to 1		3.8%	7
200,000 to 1		2.7%	5
250,000 to 1		1.1%	2
300,000 + to 1		3.8%	7
		<b>answered question</b>	<b>182</b>
		<b>skipped question</b>	<b>32</b>

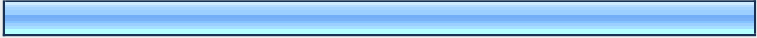


6. How many square miles per each officer in your city/county?

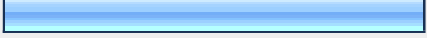
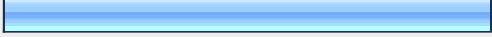
		Response Percent	Response Count
1-5		32.5%	65
5-10		28.5%	57
10-15		14.0%	28
15-20		5.0%	10
20-25		1.5%	3
25-30		0.5%	1
30-40		0.5%	1
30-40		0.5%	1
40-50		1.0%	2
50-60		2.0%	4
60-70		0.5%	1
80-100		0.5%	1
100-200 (county or city)		1.5%	3
200-300 (county or city)		1.5%	3
300-400 (county or city)		1.5%	3
400 - 600 (county or city)		1.5%	3
600 –800 (county or city)		3.0%	6
800 – 1000 (county or city)		1.0%	2
1000 – 2000 (county or city)		1.0%	2
2000 – 3000 (county or city)		0.0%	0
3000 – 4000 (county or city)		1.0%	2
4000 + (county or city)		1.0%	2
		<b>answered question</b>	<b>200</b>
		<b>skipped question</b>	<b>14</b>

7. What part of the state is your jurisdiction?			
		Response Percent	Response Count
North - North of Monterey County		31.7%	60
Central - Monterey County to Ventura County		13.8%	26
<b>Southern - South of Ventura County</b>		<b>54.5%</b>	<b>103</b>
		Other	23
		<b>answered question</b>	<b>189</b>
		<b>skipped question</b>	<b>25</b>

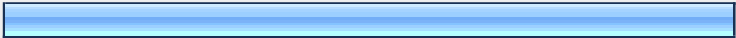
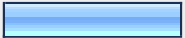
8. What code book(s) does your agency use to enforce substandard properties? (check all that apply)			
		Response Percent	Response Count
International Property Maintenance Code		25.0%	50
Uniform Housing Code		54.0%	108
California Building Code		70.5%	141
Health and Safety Code		63.5%	127
Abatement of Dangerous Buildings		46.0%	92
<b>Incorporated Into Municipal Code</b>		<b>71.0%</b>	<b>142</b>
		Other	23
		<b>answered question</b>	<b>200</b>
		<b>skipped question</b>	<b>14</b>

9. Does your agency have a budget line item set aside for code enforcement abatements and forced clean-ups?			
		Response Percent	Response Count
Yes		52.7%	108
No		47.3%	97
		<i>answered question</i>	<b>205</b>
		<i>skipped question</i>	<b>9</b>



10. If you answered 'Yes' to question 9, what are your ranges?			
		Response Percent	Response Count
0 - 100,000		82.9%	87
100,001 - 500,000		15.2%	16
500,000 - 1,000,000		1.9%	2
		<i>answered question</i>	<b>105</b>
		<i>skipped question</i>	<b>109</b>

11. Does your Code Enforcement division receive CDBG funds?			
		Response Percent	Response Count
Yes		46.2%	91
No		53.8%	106
		<i>answered question</i>	<b>197</b>
		<i>skipped question</i>	<b>17</b>

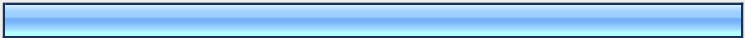
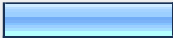
**12. Are each of your Code Enforcement Officials CACEO members?**



		Response Percent	Response Count
Yes		80.8%	168
No		19.2%	40
<i>answered question</i>			<b>208</b>
<i>skipped question</i>			<b>6</b>

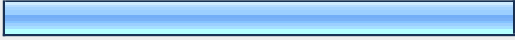
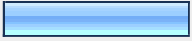

**13. Do you feel that more CACEO continuing education courses should be provided within your region you're located?**

		Response Percent	Response Count
Yes		97.6%	201
No		2.4%	5
<i>answered question</i>			<b>206</b>
<i>skipped question</i>			<b>8</b>

**14. If CACEO were to provide continuing education classes in an "Education Week" format by providing multiple classes at one location within a three- to five-day period in the North, Central and Southern regions of the state, would you have interest in this format?**

		Response Percent	Response Count
Yes		81.6%	168
No		18.4%	38
<i>answered question</i>			<b>206</b>
<i>skipped question</i>			<b>8</b>


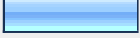








15. Would you prefer the Education Week format instead of the individual, day-class format?			
		Response Percent	Response Count
Yes		54.1%	111
No		45.9%	94
		<i>answered question</i>	<b>205</b>
		<i>skipped question</i>	<b>9</b>

16. If you did prefer the Education Week format, how many consecutive days would you most likely attend?			
		Response Percent	Response Count
Three		56.3%	81
Four		20.1%	29
Five		23.6%	34
		<i>answered question</i>	<b>144</b>
		<i>skipped question</i>	<b>70</b>


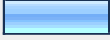
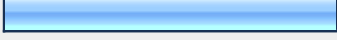
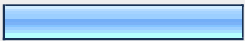



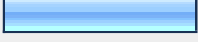

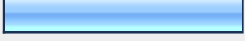

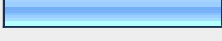








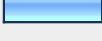

17. Which of the following certifications does your agency require? (check all that apply)?			
		Response Percent	Response Count
PC 832		79.9%	167
CACEO Level 1		17.2%	36
CACEO Level 2		9.1%	19
CACEO Level 3		10.5%	22
CACEO All Levels		23.0%	48
ICC/ICBO (any)		12.9%	27
Fire Inspector		1.9%	4
Combo Dwelling Inspector		3.8%	8
Other Code Enforcement Officer Certification		9.6%	20
Vector Certification		1.0%	2
Animal Control Certification		2.4%	5
CPR/First Aid		15.3%	32
In-House Certification		3.8%	8
My agency does not require certification		14.8%	31
<i>answered question</i>			<b>209</b>
<i>skipped question</i>			<b>5</b>

18. Even if not required, are all of the enforcement officials within your agency CACEO certified?			
		Response Percent	Response Count
Yes		47.7%	95
No		52.3%	104
<i>answered question</i>			<b>199</b>
<i>skipped question</i>			<b>15</b>

**19. What is your job title?**

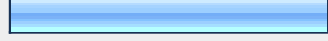

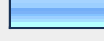




		Response Percent	Response Count
<b>Code Enforcement Officer (I/II/III/Supervisor/Manager/etc.)</b>		67.7%	126
Code Compliance Officer (I/II/III/Supervisor/Manager/etc.)		14.5%	27
Building Inspector (I/II/III/Supervisor/Chief/etc.)		4.3%	8
Neighborhood/Community Preservation (I/II/III/Supervisor/Manager/etc.)		6.5%	12
Fire Inspector (I/II/III/Supervisor/Chief/etc.)		0.0%	0
Police/Community Service Officer (I/II/III/Supervisor/Chief/etc.)		1.1%	2
Planner (I/II/III/Supervisor/Manager/etc.)		2.7%	5
Administrative Assistant/Clerk		0.5%	1
Animal Control Officer (I/II/III/Supervisor/Manager/etc.)		0.0%	0
Housing Inspector (I/II/III/Supervisor/Manager/etc.)		1.1%	2
Property Maintenance Inspector (I/II/III/Supervisor/Manager/etc.)		0.5%	1
Health Inspector (I/II/III/Supervisor/Manager/etc.)		1.1%	2
		Other	38
		<b>answered question</b>	<b>186</b>
		<b>skipped question</b>	<b>28</b>

20. What are your three primary duties? Please choose only 3 answers.

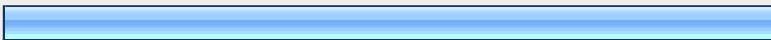



		Response Percent	Response Count
Resolving Problems		21.9%	46
Issue Administrative Citations		11.4%	24
<b>Enforce Municipal Codes</b>		<b>36.7%</b>	<b>77</b>
Enforce Municipal and Adopted Building Codes		26.2%	55
Substandard Housing/Rental Inspections		10.0%	21
Property Maintenance		22.9%	48
Nuisance Enforcement		24.3%	51
Manage/Supervise/Coordinate Staff		21.0%	44
Manage/Supervise/Coordinate Volunteers		1.4%	3
Investigate Complaints		26.2%	55
Building Code Enforcement		11.9%	25
Zoning Enforcement		23.8%	50
Report to Council/Board of Supervisors		6.7%	14
Current and/or Long Range Planning		4.3%	9
Customer Service		6.7%	14
Vehicle Abatement		9.0%	19
Illegal Occupancies (garage conversions, sheds, attics, etc.)		8.1%	17
Animal Enforcement		2.9%	6
Non-Permitted Construction		5.7%	12
Weed Abatement		6.2%	13
Health and Safety		10.5%	22
Parking Enforcement		3.3%	7

Stormwater/NPDES		2.4%	5
Plan Check		2.9%	6
Illegal Dumping		3.8%	8
Arson Investigation		1.0%	2
Sign Enforcement		6.2%	13
Right of Way Enforcement		3.3%	7
Develop Policies and Procedures		13.8%	29
Case Review		4.3%	9
Graffiti Abatement		3.3%	7
Prosecute		3.8%	8
Private Property Enforcement		7.6%	16
Regulate Permits/Licenses		2.9%	6
Issue Permits/Licenses		1.4%	3
Educate Public		4.3%	9
Issue Notice of Violations and/or Orders		12.9%	27
Train Staff		4.8%	10
Shopping Cart Abatement		1.9%	4
Write Letters		4.8%	10
Street Vendor Enforcement		3.3%	7
Grading Violations		1.4%	3
Grant Writing		1.0%	2
Program Development		3.3%	7
Water Quality Inspections		1.0%	2
Conduct Hearings		2.9%	6
Pull Property Reports		1.9%	4
Historical Preservation		0.0%	0
Take Classes		1.9%	4

Recycling Enforcement		1.9%	4
Redevelopment		2.9%	6
Coordinate With Other Departments		6.2%	13
Public Relations		5.7%	12
Budget		5.2%	11
Go to Meetings		3.8%	8
		<b>answered question</b>	<b>210</b>
		<b>skipped question</b>	<b>4</b>

21. If you supervise staff, how many?				
			Response Percent	Response Count
1-3			34.8%	31
4-7			34.8%	31
8-11			10.1%	9
12-15			7.9%	7
16-25			6.7%	6
25-50			4.5%	4
51+			1.1%	1
			<b>answered question</b>	<b>89</b>
			<b>skipped question</b>	<b>125</b>

**22. What type of agency do you work for?**

		Response Percent	Response Count
City		84.9%	180
County		14.2%	30
State		0.5%	1
Local		0.0%	0
Private		0.5%	1
Unemployed		0.0%	0
		<b>answered question</b>	<b>212</b>
		<b>skipped question</b>	<b>2</b>

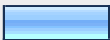
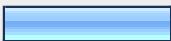
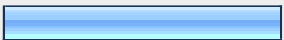
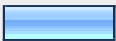



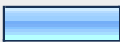
**23. What department do you work under? (Choose the best match.)**

		Response Percent	Response Count
Community Development Department/Building/Planning		68.6%	142
Redevelopment		2.4%	5
Housing		1.9%	4
Public Works		1.9%	4
Police		7.7%	16
Fire		6.3%	13
City Manager		8.2%	17
City Attorney		2.4%	5
Health Department		0.5%	1
		<b>answered question</b>	<b>207</b>
		<b>skipped question</b>	<b>7</b>



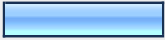




**24. What is the size of your agency?**

		Response Percent	Response Count
1-3		13.5%	28
4-7		17.3%	36
8-11		9.1%	19
12-15		5.8%	12
16-25		7.7%	16
25-50		9.6%	20
51-100		11.1%	23
101-150		6.7%	14
<b>151+</b>		<b>19.2%</b>	<b>40</b>
		<b><i>answered question</i></b>	<b>208</b>
		<b><i>skipped question</i></b>	<b>6</b>

**25. On average how many cases do you open, or are assigned to you, each month?**

		Response Percent	Response Count
1-10		11.4%	24
11-25		18.1%	38
<b>26-50</b>		<b>30.5%</b>	<b>64</b>
51-75		11.9%	25
76-100		6.2%	13
101-200		5.7%	12
200+		3.8%	8
I don't have any cases		12.4%	26
		<b><i>answered question</i></b>	<b>210</b>
		<b><i>skipped question</i></b>	<b>4</b>

**26. On average how many cases do you close each month?**

		Response Percent	Response Count
1-10		28.4%	59
11-25		26.4%	55
26-50		17.3%	36
51-75		7.2%	15
76-100		5.8%	12
101-200		2.4%	5
200+		0.5%	1
I don't have any cases		12.0%	25
		<b>answered question</b>	<b>208</b>
		<b>skipped question</b>	<b>6</b>


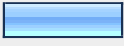
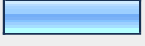
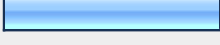
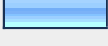






**27. On average, what is your case load (ongoing, open cases) each month?**

		Response Percent	Response Count
1-25		14.5%	30
26-50		16.9%	35
51-100		21.7%	45
101-200		20.3%	42
201-300		10.1%	21
301-400		3.4%	7
401-500		0.5%	1
500+		1.4%	3
I don't have any cases		11.1%	23
		<b>answered question</b>	<b>207</b>
		<b>skipped question</b>	<b>7</b>

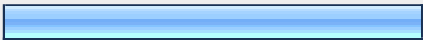


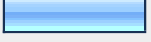


28. Who makes up your administrative hearing officer board?			
		Response Percent	Response Count
Employees of your agency		23.7%	42
Employees of outside agencies		13.6%	24
<b>Active or retired attorneys, mediators, judges</b>		<b>31.6%</b>	<b>56</b>
Retired public employees		6.8%	12
Private revenue companies (ie. Data Ticket, Revenue Experts, etc)		11.9%	21
Citizens		12.4%	22
		Other	29
		<b>answered question</b>	<b>177</b>
		<b>skipped question</b>	<b>37</b>

29. When on the job, do you carry any of the following for protection? (Check all that apply)			
		Response Percent	Response Count
<b>Pepper Spray or similar</b>		<b>39.3%</b>	<b>75</b>
Taser		1.0%	2
Asp		6.8%	13
Gun		1.0%	2
Baton		2.1%	4
Big Radio		35.1%	67
Dog Repellant/Sprays		7.3%	14
Baton		0.0%	0
Pocket Knife		20.9%	40
Other		6.8%	13
We are not allowed to carry any of above items for protection		38.7%	74





	<i>answered question</i>	<b>191</b>
	<i>skipped question</i>	<b>23</b>

<b>30. How many times have you experienced an officer safety incident involving your job?</b>			<b>Response Percent</b>	<b>Response Count</b>
<b>0</b>			<b>25.8%</b>	<b>54</b>
<b>1</b>			12.9%	27
<b>2</b>			14.8%	31
<b>3-5</b>			23.4%	49
<b>6-10</b>			11.0%	23
<b>11-15</b>			5.7%	12
<b>16-20</b>			1.4%	3
<b>21-40</b>			2.4%	5
<b>41-60</b>			0.5%	1
<b>61-100</b>			1.0%	2
<b>101+</b>			1.0%	2
		<i>answered question</i>		<b>209</b>
		<i>skipped question</i>		<b>5</b>

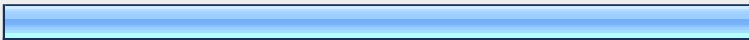




**31. How many times has your life been threatened on the job?**

		Response Percent	Response Count
0		45.9%	96
1		20.1%	42
2		11.5%	24
3-5		15.3%	32
6-10		4.3%	9
11+		2.9%	6
		<b>answered question</b>	<b>209</b>
		<b>skipped question</b>	<b>5</b>


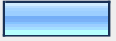



**32. How many times have you been assaulted with a weapon on the job?**

		Response Percent	Response Count
0		85.6%	179
1		8.6%	18
2		4.3%	9
3-5		1.4%	3
6-10		0.0%	0
11+		0.0%	0
		<b>answered question</b>	<b>209</b>
		<b>skipped question</b>	<b>5</b>

**33. How many times have you or your family ever been stalked/followed by someone involved with your cases?**

		Response Percent	Response Count
0		82.3%	172
1		12.0%	25
2		2.4%	5
3-5		2.9%	6
6-10		0.0%	0
11+		0.5%	1
<b>answered question</b>			<b>209</b>
<b>skipped question</b>			<b>5</b>

**34. How many times have you or your family been contacted at your home by someone involved with your cases?**

		Response Percent	Response Count
0		77.5%	162
1		11.5%	24
2		2.9%	6
3-5		5.3%	11
6-10		0.0%	0
11+		2.9%	6
<b>answered question</b>			<b>209</b>
<b>skipped question</b>			<b>5</b>